



FLOOR DEPOT – EUROX VINYL FLOORING WARRANTY

Dear Valued Customer:

We appreciate your business and would like to take this opportunity to tell you what you need to know to ensure your purchase provides you with years of satisfaction. The Warranties described below are given to the FIRST PURCHASER/OWNER only and subject to the procedures, limitation, disclaimers and exclusions set forth herein.

FLOOR DEPOT provides a warranty that:

1. **EUROX vinyl flooring** will be free of manufacturing defects.
2. **EUROX vinyl flooring** will be free of termite damage threat
3. **EUROX vinyl flooring** will be free of water damage threat

If such defect occurs, upon a verification of the defect, FLOOR DEPOT will authorize repair or replacement of the affected area.

This warranty does not include the following:

- Improper installation – not professionally installed or improper adhesive/trowel used. Workmanship errors should be addressed to the contractor who installed the floor.
- Installed with obvious manufacturing defects.
- Improper maintenance; dulled by soaps, detergents, harsh chemicals, dressings, one-step cleaners or wax.
- Damaged by narrow tipped heels, burns, cigarette burns, cuts, scratches, gouges and indentations including damage from improper floor protectors and furniture rests; staining caused by dyes tracked from carpet, fertilizers, coal, tar, driveway sealers, oil drippings or other similar materials; faded or discoloured by sunlight or heat generation.
- Problems or damage due to moisture and/or alkalinity in sub floor; discoloration or bond release from hydrostatic pressure or excessive moisture caused by flooding, plumbing and appliance leaks and water leakage.
- Different from samples or printed material in shade, colour or embossing.
- The flooring must be protected from direct sunlight, as uncontrolled expansion of the material can take place.

Other limitations:

- This warranty is not transferrable.
- Manufacturing defect must be reported within 3 months from the date of purchase.
- This warranty covers only properly installed and maintained floors. • FLOOR DEPOT excludes and will not pay for any consequential or incidental damages under this limited warranty.
- FLOOR DEPOT will not pay for the loss of time, inconvenience or other incidental expenses incurred during initial installation.
- FLOOR DEPOT reserves the right of final judgment and may refuse claims in certain instances.
- No representative, employee, or agent of FLOOR DEPOT is authorized to modify or change the limited warranty as stated herein.

How to contact us:

This warranty service is available only by notice to FLOOR DEPOT through the dealer from whom the purchase was made. Notification must be accompanied by a copy of the original receipt and can only be authorized by FLOOR DEPOT.

- > The warranty is valid for 1 time claim only within the warranty cover period.
- > FLOOR DEPOT reserve all rights to interpret the warranty claims and amend the T&C without prior notice.